



FAQs (Frequently Asked Questions)

1) Should every door and window be protected?

Every accessible door and operable window should be protected. All glass windows should be also protected.

2) The contacts used on windows are visible or not visible?

Door magnetic contact is visible.

3) Which type of sensor is required in the system wired sensor or a wireless sensor?

Our system is work on both type of sensor it may be wired or wireless.

4) What is the battery life of wireless sensor?

Typically, alkaline batteries is used and it must be changed every year.
We have Door Magnetic sensor which provides battery Life is up to 5years.

5) What is the cost to replace the batteries of wireless sensor?

Alkaline batteries can be purchased at any hardware store for a few rupees. Lithium batteries are more expensive and probably must be purchased through the security company, although they are becoming more common.

6) What is battery backup of the system?

Normally 24hr (v-cop Silver PSTN)/12Hr (V-cop silver-GSM) backup is provide (sensor supply is not provided by panel).

7) Wireless sensor can send the Low battery signal to the panel?

Portable devices like pendant panic buttons should not be supervised because you often will leave the premises with them for several hours. Since they don't check in, you will have to test them manually every month or so....

8) Auto Arm function is available in the panel?

YES.

9) Do I need to put an alarm/siren on every exterior door and window?

Not required/depending upon site.

10) What about fire safety?

One fire zone is available in the panel. (Max 20 smoke detector is used).

11) What about pets in the home; will I still be able to use my alarm system motions?

Most alarm systems today come standard with pet friendly motions. So pets up to 40 pounds will not be detected. But it's always a good idea that when you get an alarm system to let your pet run around in front of the motions to make sure they aren't detected. Even when your home alarm isn't armed, the motion will still have a display to show when it sees motion.

12) I live in a 2-Story house; can I still get an alarm system setup?

In most multi story homes it's almost impossible for hardwired home alarm systems to be installed because of having no attic to run the wires. But with our state-of-the-art wireless home alarm systems, no wires need to be run. That means it doesn't matter how many stories your home is you can still get an alarm system setup in your house.

13) What is a range of wireless system?

Wireless alarm systems come with a host of other advantages as well. Many experts cite their outstanding range as an essential asset – some of the best systems can communicate readily over hundreds of feet without difficulty, effectively doubling the size of the dragnet you deploy. For homeowners with large properties or anyone looking to cover a greater swath of territory, simple solutions like these let you create vast and effective networks quite literally out of thin air. You also have an option to install a wireless extender/booster.

14) Why motion sensors generate false alarm?

A motion detector may activate falsely due to improper installation of the device above a heater or furnace. Movement of objects such as balloons, blinds, and curtains within the range of a motion detector may also trigger alarm activation. The motion detector may require relocation or adjustment by a Response Alarms technician. The batteries may also be weak.

15) Can I set the alarm at night?

Yes, System is work on two mode. First is all arming mode and second is perimeter arming.

In night if you have required to set the system is in alarm mode so select the “perimeter Arming” of the system.

(Yes, and we always advise you do. We can program the system to include only those areas of the premises that you want protected and exclude others for the 'night' setting. It is more disturbing to be burgled when you are asleep then when you are out of the house!)